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OFFICE OF THE MANAGING DIRECTOR AND CEO

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NAC EXPLORES SMART AIRPORT TECHNOLOGY IN FIJI TO ENHANCE PASSENGER EXPERIENCE AT PMIA

As part of its commitment to modernising airport operations and enhancing the passenger experience, the National Airports Corporation (NAC) recently undertook a study visit to Nadi International Airport in Fiji to observe world-class passenger processing technologies ahead of their planned introduction at Port Moresby International Airport (PMIA).

Preparations are underway for the implementation of self-service check-in kiosks and automated bag-drop facilities at PMIA as NAC continues its broader efforts to deliver smarter, more efficient airport services for travellers.

Led by Team Leader Airport Management Systems (AMS), Mr Alfred Neimani**,** the delegation explored a range of modern airport technologies designed to improve operational efficiency and passenger convenience, including self-service check-in kiosks, automated bag-drop facilities, advanced baggage handling systems, flight information display systems, and integrated airport operation platforms.

They witnessed firsthand how these technologies are transforming the passenger experience by reducing processing times, improving passenger flow, and supporting more efficient terminal operations.

The visit also provided an opportunity to assess baggage handling systems, operational control arrangements, and passenger processing practices, with a focus on identifying proven solutions that can support NAC's vision for a more modern, efficient, and passenger-focused PMIA.

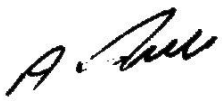
Among key lessons identified were the importance of phased airline onboarding, integrated airport systems, and dedicated service counters to support passengers requiring additional assistance, including those travelling with excess baggage.

According to Mr Neimani, "The visit demonstrated the potential benefits of self-service technologies in reducing processing times and improving customer convenience while maintaining operational efficiency."

As NAC progresses its vision for smarter and more efficient airports, PMIA remains central to its modernisation agenda. The Fiji study visit reflects the Corporation's commitment to learning from industry leaders, embracing innovation, and delivering world-class airport

services that meet the evolving needs of travellers and the wider aviation sector in Papua New Guinea.

Approved for Release:



Mr. Dominic Kaumu, ML OBE

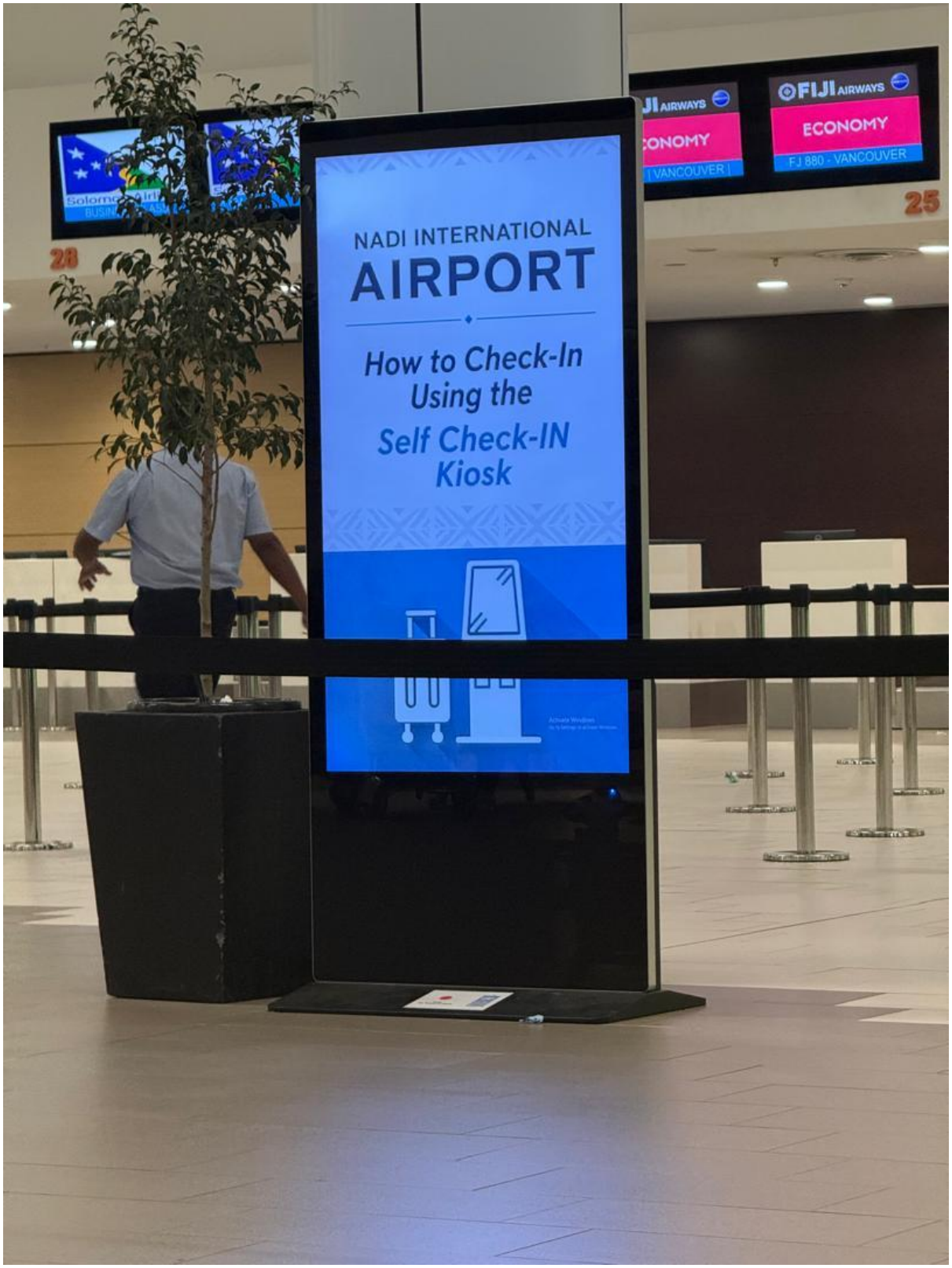
Acting Managing Director/ CEO

About NAC

The National Airports Corporation (NAC) manages and operates Papua New Guinea's 22 national airports, ensuring safe, reliable, and sustainable airport services. NAC is committed to accountability, governance, and delivering value to staff, stakeholders, and the traveling public.

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